



Frequently Asked Questions

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WHY DO PEOPLE BUY AND USE FOOD WASTE DISPOSERS?

Consumers buy and use food waste disposers for three main reasons:

Improved Health and Sanitary Conditions for their Family

By using a food waste disposer in the home, a homemaker immediately improves the sanitary conditions of the kitchen and waste storage areas. Eliminating food waste through a disposer system effectively removes a major cause of insect and rodent infestation, as well as bad odors.

Convenience and Time Savings

In today's busy households, using a disposer saves time and provides great convenience in eliminating food waste, especially during meal preparation and cleanup.



Environmental Concerns

Waste disposers are the environmentally-friendly method of disposing of food waste. They reduce and recycle waste by shredding and pulping the organic food waste material into very small particles that are flushed down the drain.

WHY SHOULD I BUY AN ANAHEIM DISPOSER?

Anaheim Manufacturing produces the Anaheim disposer and is a world leader in the design and manufacturing of food waste disposers. Our disposers use the latest technology including permanent magnet motors that provide high torque and faster grinding to prevent jams. We also utilize corrosion-proof materials to prevent rust and extend the life of the product.

Anaheim disposers also provide the following advantages:

Energy Efficiency

Corrosion-Free Materials (Corrosion is the #1 cause of failure in the competitors' units.)

Competitive Pricing

Exceptional Quality Standards

Compactness

HOW DOES THE ANAHEIM DISPOSER WORK?

All models work by simply and safely grinding food waste material into very fine particles, which are then flushed through the waste pipes without harm. Since Anaheim disposers use no blades or knives, they are very safe to operate.

ARE ANAHEIM DISPOSERS EXPENSIVE TO INSTALL?

Through the use of our patented Plumb-Easy mounting system, Anaheim disposers are inexpensive and simple to install. No putty, glues or special tools are necessary.

WILL IT FIT IN A NORMAL SINK?

The Anaheim disposers are designed to fit sinks with a 90mm sink hole. If the sink hole is not this size, it is a simple matter to connect your disposer by use of one of the following methods:

1. Stainless steel, ceramic or marble sink holes can be enlarged by using either a hole punch tool or a hole saw.
2. Porcelain sinks can be fitted with a 60mm adapter that is available to replace the current mounting assembly on the Anaheim disposer.

IS THE ANAHEIM DISPOSER DIFFICULT TO USE?

No. Waste disposal with the Anaheim disposer is quite simple. Five easy steps are all that is needed:

1. Turn on the water.
2. Switch on the Anaheim disposer.
3. Scrape the food waste into the disposer.
4. Let the water and the disposer run for 25 seconds after the waste is gone.
5. Turn off the water and the disposer.

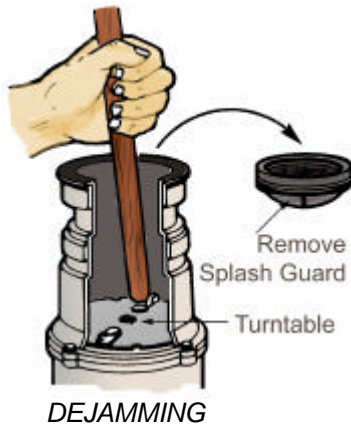
IS THE ANAHEIM DISPOSER NOISY?

None of the models are noisy, but the degree of sound insulation improves with the model range. The Heavy Duty and Deluxe models are exceptionally quiet due to their full sound shell insulation.

WHAT IF MY WASTE DISPOSER JAMS?

This is a problem mostly experienced with our competitors' products. They use induction motors which are slow starting and could jam if food is placed in the disposer before it is switched on. Anaheim disposers are designed not to jam by using permanent magnet motors. This motor produces high torque (twisting power) immediately when switched on. This feature prevents jams.

In the unlikely event that an Anaheim disposer jams, dejamming is very simple. Turn off the switch to the disposer, check for foreign objects, dislodge the object by rotating the turntable with a long screwdriver or broom handle and remove the object.



WITH ALL OF THE WATER ACTING ON THE METAL PARTS, WON'T IT RUST?

No, because Anaheim disposers are constructed from stainless steel (grinding components) and thermoplastic materials (grinding chamber). With the exception of the Economy unit, all models are covered by a lifetime corrosion warranty. The grinding components on the Economy model have the capacity to corrode eventually; this does not impede the operation of the unit.



DO FOOD WASTE DISPOSERS CREATE AN UNPLEASANT ODOR?

Some waste disposers smell because food accumulates under the splashguard, allowing bacteria from food particles to grow and generate odors. This cannot be cleaned with our competitors' units without removing and dismantling their disposer from the sink. All Anaheim disposer models have a splashguard that is easily removed from the top of the sink for cleaning or replacing. Food odors are eliminated if this is done regularly.



SPLASHGUARD

WILL THE MOTOR WEAR OUT?

All motors have the capacity to wear out eventually. How quickly depends on the stress or the load placed on the motor. The Anaheim disposer models are designed to be long lasting. The durability and performance increases through the model range. The Heavy Duty and Deluxe models have slightly bigger motors which generate more torque and cutting power. This puts less stress on the motor, giving the Anaheim disposer longer life.

The use of permanent magnet motors in Anaheim disposers is vital. The nature of the motor is that it increases torque as the load increases. This not only means top performance when a full load of food waste is being ground, but also prevents jams from occurring frequently.



PERMANENT MAGNET MOTOR

ARE ANAHEIM DISPOSERS SAFE TO USE?

Yes, because they contain no knives or blades they use centrifugal force generated by the turntable to hurl the food waste against the grinding ring, shredding it into fine pieces.

WHAT KINDS OF WASTE CAN I PUT IN MY DISPOSER?

The Anaheim disposer will take most types of food waste, including:

Small Bones	Vegetable Scraps
Chicken Bones	Grapefruit Halves
Fish Heads	Melon Rinds
Fish Bones	Nut Shells
Egg Shells	Coffee Grounds
Corn Cobs	Fruit Scraps
Fruit Pits	Tea Leaves

WHAT DO'S AND DON'TS WOULD YOU RECOMMEND?

Here are a few simple DO'S AND DON'TS that will keep your disposer working smoothly for many, many years.

DO:

- Use a medium flow of COLD water. If hot water is used, grease tends to coat the pipes instead of being flushed away.
- Grind hard materials (cooked bones, pits of fruit). This is necessary every so often to keep the lugs moving freely and to keep the grind chamber clean.
- Do continue running cold water for 15 seconds after grinding is completed to flush the drain line. Remember the drain line from your sink may run for 30 feet or more before it exits your home.
- Flush for cleaning with cold water. An occasional lemon or lime slice will help to deodorize the grind chamber and elements.

DON'T:

- Don't use HOT water when grinding. It is OK to drain hot water into the disposer between grinding periods.
- Don't turn off disposer until grinding is complete. Wait until ALL food is ground before turning the disposer off.
- Don't grind extremely fibrous materials (corn husks). These materials tend to form hard clusters of fiber which do not drain properly and interfere with the grinding elements.
- Don't fill disposer with a lot of vegetable peels all at once. Instead, turn the water and disposer on first, and then feed the peels in gradually.
- Don't grind clam or oyster shells, glass, metal, cloth, or harsh chemicals. These materials are too abrasive and will eventually wear down the grind chamber.
- Don't dispose large amounts of fat or hot grease in food waste disposers.

Note: If you plan not to use your sink or disposer for more than a month, slow down corrosion by flushing the disposer well with fresh water. Fresh water is less corrosive than soapy water and it will wash away any remaining food residue.